



## PRESS RELEASE

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### Cumberland County Library System Reads Up on Faster Internet Access and Cost Savings With Comcast Business Ethernet

*Busiest County Library System in Pennsylvania Now Using Ethernet Network Service to Connect Nine Locations and Improve Digital Services for More than 244,000 Local Residents*

**CARLISLE, Pa. – November 5, 2013** – Comcast Business today announced that the Cumberland County Library System (CCLS) is using Comcast Business [Ethernet services](#) to link its system headquarters and eight regional library locations, improving Internet access and digital library services for residents of Cumberland County, Pa. The library system's new network solution from Comcast Business affects many areas of customer service and staff support operations and provides faster Internet service along with faster access to the library system's online catalog, membership portal, and eResource download center, while also providing improved access to remote online staff training programs and webinars.

Consisting of eight library locations and a system headquarters office, the [Cumberland County Library System](#) provides services to more than 244,700 residents across Cumberland and parts of Franklin County, Pa. Since the library receives more than 1,200 customer requests per day and its online catalog is visited approximately three million times each year, CCLS knew it needed to upgrade its network to deliver the best possible experience for individuals using library-provided computers at each location.

"Many of our customers were frustrated by our slow Internet speeds when using our library computers to upload or download documents for job searches, online classes, or when communicating with distant relatives. This sentiment was echoed by our staff as well, with most of them needing to visit the system headquarters in Carlisle to attend internal training sessions in order to avoid using slow connections for online training," said Jonelle Prether Darr, executive director of the Cumberland County Library System. "Comcast was able to demonstrate that when there is no problem, nobody complains – and the fact that we've already seen a cost savings for the latter half of this year alone understandably makes us even happier."

CCLS now has ten [Ethernet Network Service](#) connections ranging from 100 Megabits-per-second (Mbps) to 1 Gigabit-per-second (Gbps) of speed from Comcast Business that link all locations, as well as its library headquarters to the nearby county Courthouse. The organization also has a 100 Mbps [Ethernet Dedicated Internet](#) line that is improving Internet connectivity at its more than 300 on-site branch computers, and additional plans to add more services in the future are already underway.

"As a cornerstone of the communities they serve, libraries have evolved beyond just books to offering group meeting sites, public Internet access, research information and digital content, but they must offer these new services – and the technology to deliver them – within limited municipal budgets," said Glenn Lytle, vice president of Comcast Business in the Keystone Region. "As a public library system with a cross-county wide area network, the CCLS deployment underscores the reach and price-for-performance of Comcast's Ethernet services to help these vital community anchor institutions continue to innovate in today's connected world."

#### **About Comcast Business**

Comcast Business, a unit of Comcast Cable, provides advanced communication solutions to help organizations of all sizes meet their business objectives. Through a modern, advanced network that is backed by 24/7 technical support, Comcast delivers Business Internet, TV and Voice services for cost-effective, simplified communications management.

The Comcast Business Ethernet suite offers high-performance point-to-point and multi-point Ethernet services with the capacity to deliver cloud computing, software-as-a-service, business continuity/disaster recovery and other bandwidth-intensive applications. Comcast Ethernet services are significantly faster than standard T1 lines and other legacy technologies, providing scalable bandwidth from 1 Mbps up to 10 Gigabits-per-second (Gbps) in more than 20 major US markets.

For more information, call 866-429-3085 or visit <http://business.comcast.com/enterprise>.

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#### **About Comcast Cable**

Comcast Cable is the nation's largest video, high-speed Internet and phone provider to businesses and residential customers. Comcast has invested in technology to build an advanced network that delivers among the fastest broadband speeds, and brings customers personalized video, communications and home management offerings. Comcast Corporation (Nasdaq: CMCSA, CMCSK) is a global media and technology company. Visit [www.comcastcorporation.com](http://www.comcastcorporation.com) for more information.

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